

OneStop/x500 Account Information

Purpose

Your **OneStop** (a.k.a. *x500*) account is your primary means of access to much if not most of the University of Minnesota's services. All university students are given an email account through the x500 system (www.mail.umn.edu).

However, such things as course registration, access to online subscriptions through the University of Minnesota's library webpage (www.lib.umn.edu), payroll information if you are also employed by the University of Minnesota (rss.umn.edu), purchasing a U-Pass (buspass.umn.edu) and many other resources are available through your OneStop account. To explore the many options available to you through your OneStop account, please go to onestop.umn.edu.

For Help

By Phone

(612)301-HELP University of Minnesota ADCS helpline

- E-Mail (opt. 1)
- Financial Aid (opt. 1)
- Hardware (opt. 5)
- Internet (opt. 1)
- IP Addresses (opt. 3)
- Mainframes (opt. 4)
- Passwords (opt. 2)
- PeopleSoft (opt. 4)
- Statistical Software (opt. 6)
- Unix (opt. 6)
- ResNet (opt. 1)
- Software (opt. 5)
- Telephones (opt. 3)
- Voice Mail (opt. 3)
- WebCT (opt. 1)

(612)625-5550 Carlson School of Management OIT Helpdesk

- Helpdesk (opt. 1)

Through Email

help@umn.edu University of Minnesota ADCS help email

help@csom.umn.edu School of Management OIT Helpdesk